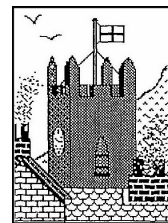


# Chulmleigh Parish Council – November Newsletter

*If you would like to have this Newsletter by email, please contact Sue Squire (Clerk - details below) to be added to the circulation list.*



**Councillors contact details:** Simon Phillips 580240; Deborah and Ed Phillips 580424; Ben Farlam 07950 344024; David Ives email ives5296@googlemail.com; Kara Pincombe 580900; Grant & Shelley Sherman 580086; Ann & Chris Stanton 581473; Jean Trehwitt 580049.

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**Remembrance Sunday.** Councillor Simon Phillips, Chairman of the Parish Council, will lay a poppy wreath on behalf of the Parish Council at the Remembrance Sunday service at the War Memorial in The Shippons.

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**Precept and Grants.** The grants for the financial year 2023/24 have been paid and at the end of October, the Parish Council will be having a Finance Meeting to discuss the Precept and budget for 2024/25, for recommendations to be presented to the full Council on 6 December.

If your organisation would like to be considered for a grant in the next financial year, please ensure that the request is sent to me by Remembrance Sunday.

We need a letter of request and a copy of the latest set of accounts to comply with the criteria laid down for Parish Councils to follow.

The grants will be paid after approval at the May 2024 Parish Council meeting.

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Thanks go to **County Councillor Henderson** for funding from his Grant Allocation to pay for work at Rock Hill where a field was getting waterlogged. Doing it that way takes the pressure off the funds available to the Public Rights of Way Department.

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**DCC Highways advise** that patching works will take place at Langley Lane from 19 – 21 December.

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**Devon and Somerset Fire & Rescue Service Annual Survey.** Every year, the authority asks communities about the amount of council tax it receives as the fire and rescue service.

You can give your opinion by completing the survey which ends at 12 noon on 30 November. I've done the Survey and it takes less than 5 minutes.

There is a poster in the Parish Council notice board with the details and it is also attached so that the QS code can be scanned for those wishing to participate in this way. Should it not be possible for this way to be used, please call 01392 872354 and leave a message with your name and number.

Alternatively the online survey can be completed using this link:

<https://online1.snapsurveys.com/interview/769bb7ae-a2f9-44ef-a38a-39451587d1f4>

**It is possible to book a home safety visit from Devon & Somerset Fire and Rescue.**

This can be done online or if you prefer to phone, the number is 0800 05 02 999.

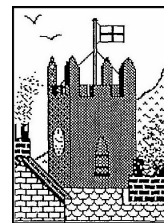
You can request the visit for yourself or another person and your contact details will be requested together with your relationship to the person.

The Fire Service will contact you or the occupier of the property and details of the household will be needed, such as whether there is a working smoke alarm in the property; if someone in the property is over 65 or 85 years old or under 18 or 12; if the resident lives alone; if the property has a thatched roof, if someone in the property has a disability or mobility issues, if someone in the property has loss of vision, hearing etc, if there is evidence of hoarding or poor housekeeping, if there are concerns about a resident's mental health, someone in the property is a smoker, there are concerns about a resident misusing alcohol or there are concerns about a resident using drugs.

With the Winter approaching, we will all be using heaters and fires more, and it is really important that we protect ourselves as much as we can as it could literally save our life or that of another.

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<https://www.dsfire.gov.uk/safety/home/book-home-safety-visit>

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**Road Closure at Church Street** from 20 October 2023 to 18 September 2024. The closure is required due to scaffolding to keep a property safe after gable wall fell out.

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**Future of BT landlines in Chulmleigh and the surrounding area.** The Parish Council wanted to find out the position about this and contacted BT. The following reply has been received:

You can view the information regarding switching over to Digital Voice on BT.com. All Customers will be changed over to Digital Voice by the end of 2025.

It will depend on the services a Customer has on their account to when they will be changed over i.e. landline only. We would advise if a customer is vulnerable that they should have a marker on their BT Account to advise us. All customers should have their Date of Births correct on their BT Account for our information. Charities are helping customers to plug the telephone into their BT Hub's on switchover. We are holding information evenings so I would advise you to watch out for information on the radio and in newspapers.

If you need to speak with us:

We're here weekdays from 8am to 9pm; Saturday 8am to 8pm and Sunday 9am to 6pm.

Give us a call on 0800 011 3151 and have the BT Account number, it'll help us find the account quickly.

If there's anything else you'd like to know, we have some great self-help online at [www.bt.com/help](http://www.bt.com/help)

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## **North Devon Council Community Hub Consultation running from 30 October to 11 December.**

North Devon Council currently provides face to face customer services at Lynton House, Barnstaple on Mondays, Wednesdays and Fridays 9am – 1pm. We provide help and assistance to customers across all our services for those where online or phone contact is either not possible or appropriate.

We are considering moving and expanding this service. We are looking at relocating to a vacant unit within Green Lanes Shopping Centre. Green Lanes Shopping Centre is centrally located in Barnstaple, it has plenty of car parks nearby, and has public transport links. As you may be aware, NDC own the shopping centre and there is an opportunity to utilise an unoccupied store.

We are proposing to extend our customer services face-to-face opening hours to Monday to Friday, 9am – 5pm. Alongside this we will create working spaces to enable officers from across various services to be available to assist customers face to face, with private facilities where needed.

To ensure the service we provide fits the needs of our residents we would like your input. What do you think of this proposal? Please help us by taking part in this [Community Hub \(microsoft.com\)](http://Community Hub (microsoft.com)).

Results of the consultation will be published once the consultation period ends. To obtain a physical copy, residents are encouraged to visit Lynton House in Barnstaple.

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**Police Presence in Chulmleigh.** It all started so well, with Sgt Rob Brown coming to the Town Hall for a few hours on the first Tuesday in the month. Then his shift pattern changed, and we are waiting to hear from him about the new day and time he will be in the Town Hall again.

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**Parish Council Meetings are held on the first Wednesday of the month in the Town Hall at 7pm.**

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